| | Status | Requests | Requestor | Outcomes |
|------------------------------------|--------------|---|----------------|--|
| MDTA Maryland Transportation | \checkmark | Requested a copy of the Electric Ferry Study recently completed. | Pat Lynch | COMPLETE - Ferry Study provided. |
| Authority | \checkmark | Requested BBRAG Member advanced notice of major announcements. | Pat Lynch | COMPLETE - Alert process has incorporated BBRAG notice. |
| | X | Request for a FHWA expert to present to the group on federal involvement in US 50. | Jack Broderick | PENDING – Request passed to MDOT SHA |
| | \checkmark | Requested to hold a traffic impacts workshop. | BBRAG | COMPLETE - Workshop held at 12/4/2019 BBRAG meeting. |
| | ~ | Request for a summary for how to signup for text and email notifications. | Pat Lynch | COMPLETE - Sent information on how to sign-up through the "Stay Informed" link on the Bay Bridge website at mdta.maryland.gov/blog- category/mdta-traffic-advisories/bay-bridge-us-50301-lane-closures- and-traffic-patterns-132. |
| | \checkmark | Requested to limit the number of open toll plaza lanes to more effectively reduce vehicle bottlenecks at the bridge entrance. | Senator Reilly | COMPLETE - Toll booths were removed with the AET implementation. |
| | ✓ | Requested that two way (contraflow) operations are implemented by length of the backups on either side of the bridge, not vehicle per hour (VPH) count. | Senator Reilly | COMPLETE - Provided a January 7, 2020 Response letter indicating "Traffic congestion has always been one factor when determining whether to implement or terminate contra-flow operations." Furthermore, provided a contraflow summary indicating that contraflow operations are based on conditions on the ground, including but not limited both vehicle per hour (VPH) count and length of queues. |
| | \checkmark | Requested to provide better "Stay on US 50" notices on the western shore. | Senator Reilly | COMPLETE - Leveraging PVMSs to provide Stay on US 50 alerts along EB. |
| | | Requesting to restrict large commercial trucks from using St. Margaret's Road, as well as the north and south service roads, except for local delivery. | Senator Reilly | PENDING – Evaluating legal and trucking industry implications. |
| | \checkmark | Requested to restrict all truck traffic on the bridge be restricted to right lane use only. | Senator Reilly | COMPLETE - Summarized existing restrictions, enforcement, and signage on US 50 adjacent to the bridge and on the bridge itself to direct trucks to the right lane. |
| | ~ | Requested to hand a post card to each cash-paying vehicle explaining how to apply for an E-ZPass. | Senator Reilly | COMPLETE - With the AET implementation, significant outreach was and is conducted to alert customers to apply for E-ZPass. |

| MDTA Maryland Transportation Authority | Status | Requests | Requestor | Outcomes |
|---|----------|---|-------------------|---|
| | ~ | Requested to extend the E-ZPass lane back another mile during interim cashless tolling. | Senator Reilly | COMPLETE - With the AET implementation, the lane configuration concerns have been eliminated and the alignment will be further improved with the full facility conversion in 2023. |
| | ~ | Requested the installation of automatic lane control systems to eliminate the current use of cones. | Senator Reilly | COMPLETE - the ALCS system installation is underway on the Eastern shore and the procurement is advancing for the installation on the Western shore. |
| | ~ | Requested monthly updates for the public with the status of all major issues facing the Bay Bridge. | Senator Reilly | COMPLETE - MDTA provides regular (typically more frequently than monthly during summers) Bay Bridge updates with news alerts and social media. |
| | ~ | Requested monthly updates for the public with the status of all major issues facing the Bay Bridge. | Senator Reilly | COMPLETE - MDTA provides regular (typically more frequently than monthly during summers) Bay Bridge updates with news alerts and social media. |
| | | Requested the installation of AET as soon as possible. | | |
| | √ | * Note: advanced AET, despite opposition letters requesting not to move forward with AET. | QAC Commissioners | COMPLETE - AET implemented at BB on May 12, 2020. |
| | ~ | Requested a video of the automated lane closure system. | QAC Commissioners | COMPLETE - Renderings and videos provided. |
| | ~ | Requested dates of previous deck work on the Bay Bridge. | QAC Commissioners | COMPLETE - Deck work history provided. |
| | ✓ | Requested a meeting and tour, with MDTA staff, of the deck work on the Bay Bridge. | QAC Commissioners | COMPLETE - Provided a tour of the WB Deck Rehabilitation with QAC TV and one Commissioner. |
| | ~ | Requested for MDTA to direct the Contractor to work through the Thanksgiving Holiday. | QAC Commissioners | COMPLETE - Worked through the Thanksgiving holiday, which was the primary means to compress the project schedule. |
| 4 | | | | |

| Maryland Transportation Authority | Status | Requests | Requestor | Outcomes |
|---|--------------|--|----------------------|--|
| | ~ | Requested to work on the Westbound Deck rehabilitation until May 15th. | QAC Commissioners | COMPLETE - Deck rehabilitation work in the WB right lane completed on April 1st, ahead of schedule. |
| | \checkmark | Requested an analysis showing that a limited number of open toll plaza lanes, would more effectively reduce vehicle bottlenecks at the bridge entrance. | Senator Reilly | COMPLETE - AET implemented at BB on May 12, 2020, and noted that capacity limitations at the bridge are the driver of congestion not the toll plaza or other traffic operational features. |
| | ✓ | Requested to <u>not</u> allow periodic extended closures from 5pm until 5am of Lane #2 to expedite the completion of the WB Deck Rehabilitation. | QAC Commissioners | COMPLETE - Lane #2 closures were leveraged, and the WB right lane completed on April 1st, ahead of schedule. However, did not use closures for the extended period. |
| | \checkmark | Request to reconfigure the MOT at Duke Street for the MD 8 ramp. | Public Meeting input | COMPLETE – Completed the reconfiguration of the MOT at Duke Street. |
| | \checkmark | Requested a discussion on the use of contraflow. | Pat Lynch | COMPLETE: Conference call held on August 7th. |